



**GVNW CONSULTING, INC.**

2270 LA MONTANA WAY (80918)  
P.O. BOX 25969 (80936)  
COLORADO SPRINGS, CO  
TEL. 719.594.5800  
FAX 719.594.5803  
[www.gvnw.com](http://www.gvnw.com)

June 26, 2015

**REDACTED – FOR PUBLIC INSPECTION**

*VIA UPS and ECFS*

Marlene H. Dortch, Secretary  
Federal Communication Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

Re: Confidential Financial Information Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337, 03-109, 14-58, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, and requesting Confidential treatment for financial information pursuant to sections 0.457 and 0.459 of the Commission's rules. Before the Federal Communications Commission. Form 481 – Carrier Annual Reporting Data Collection, 2015. WC 14-58, 11-42

Dear Ms. Dortch:

On behalf of Northeast Missouri Telephone Company ("NEMR"), GVNW Consulting, Inc. hereby submits the attached redacted and confidential versions of its "FCC Form 481 – Carrier Annual Reporting Data Collection" information pursuant to sections 54.313 and 54.422 of the Commission's rules, as filed with the Universal Service Administrative Company. A copy is also being submitted to the Missouri Public Regulatory Commission.

NEMR requests confidential treatment under the Protective Order adopted in this proceeding for the section 54.313(f)(2) financial information included in this report on the grounds that it is competitively sensitive information that is secure from public access and this information should not be released publicly for inspection as it could be used to disadvantage or harm NEMR. In addition, NEMR is requesting confidential treatment pursuant to sections 0.457 and 0.459 of the Commission's rules for the Five-Year Build-Out Plan Progress Report and Map that is required by section 54.313(a)(1) to be attached to this report.

In accordance with the Protective Order, two redacted copies marked "REDACTED – FOR PUBLIC INSPECTION" and one non redacted confidential version marked "CONFIDENTIAL – NOT FOR PUBLIC INSPECTION" are being filed with the Commission. A redacted copy has also been filed via the Electronic Comment Filing System.

If you have any questions, please contact me at [jushio@gvnw.com](mailto:jushio@gvnw.com) or 719-594-5814.

Sincerely,

/s/ Judi Ushio

Judi Ushio  
Midwest Division Manager

cc: Mr. Charles Tyler, FCC Telecommunications Access Policy Division  
(two copies, confidential)

**REDACTED – FOR PUBLIC INSPECTION**

**REDACTED – FOR PUBLIC INSPECTION**

**ATTACHMENT – LINE 112**

**ATTACHMENT REDACTED IN ITS ENTIRETY**

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**

REDACTED-FOR PUBLIC INSPECTION

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	421931
<015> Study Area Name	NORTHEAST MISSOURI RURAL TEL. CO.
<020> Program Year	2016
<030> Contact Name: Person USAC should contact with questions about this data	James Sherburne
<035> Contact Telephone Number: Number of the person identified in data line <030>	6608744111 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	jims@nemr.net

ANNUAL REPORTING FOR ALL CARRIERS	54.313 Completion Required	54.422 Completion Required
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		(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	0	<input type="checkbox"/>	<input type="checkbox"/>
<310> Detail on Attempts (voice)	<div></div> (attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	0	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<330> Detail on Attempts (broadband)	<div></div> (attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)			
<410> Fixed	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile	0.0	<input type="checkbox"/>	<input type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input type="checkbox"/>
<440> Fixed	0.0	<input type="checkbox"/>	<input type="checkbox"/>
<450> Mobile	0.0	<input type="checkbox"/>	<input type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> <div>421931mo510.pdf</div>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> <div>421931mo610.pdf</div>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1000> Voice Services Rate Comparability Certification	Yes <input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1010> <div>421931mo1010.pdf</div>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1100> Certify whether terrestrial backhaul options exist (Yes or No) <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<3000>	1 (check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

(100) Service Quality Improvement Reporting  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	421931
<015>	Study Area Name	NORTHEAST MISSOURI RURAL TEL. CO.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	James Sherburne
<035>	Contact Telephone Number - Number of person identified in data line <030>	6608744111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jims@nemr.net
<110>	Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing "5 year plan" filed with the FCC?	<div><input type="radio"/> (yes / no )</div> <div><input checked="" type="radio"/> (yes / no )</div>
<111>		<div><input type="radio"/> (yes / no )</div> <div><input type="radio"/> (yes / no )</div>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.



Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	<div><input type="radio"/> Yes</div>
<114>	Report how much universal service (USF) support was received	<div><input type="radio"/> Yes</div>
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality	<div><input type="radio"/> Yes</div>
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage	<div><input type="radio"/> Yes</div>
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity	<div><input type="radio"/> Yes</div>
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	<div><input type="radio"/> Not Applicable</div>

<010>	Study Area Code	421931
<015>	Study Area Name	NORTHEAST MISSOURI RURAL TEL. CO.
<020>	Program Year	2016
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<035>	Contact Telephone Number - Number of person identified in data line <030>	6608744111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jine@nemr.net

[illegible]









**(900) Tribal Lands Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	421931
<015>	Study Area Name	NORTHEAST MISSOURI RURAL TEL. CO.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	James Sherburne
<035>	Contact Telephone Number - Number of person identified in data line <030>	6608744111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jims@nemr.net

\_\_\_\_\_

\_\_\_\_\_

Name of Attached Document

If your company serves Tribal lands, please select (Yes/No, NA) for each of these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

[illegible]

- |       |  |
|-------|--|
| <921> | Needs assessment and deployment planning with a focus on Tribal community anchor institutions. |
| <922> | Feasibility and sustainability planning;   |
| <923> | Marketing services in a culturally sensitive manner;   |
| <924> | Compliance with Rights of way processes  |
| <925> | Compliance with Land Use permitting requirements   |
| <926> | Compliance with Facilities Siting rules  |
| <927> | Compliance with Environmental Review processes   |
| <928> | Compliance with Cultural Preservation review processes   |
| <929> | Compliance with Tribal Business and Licensing requirements.                                    |

<b>(1100) No Terrestrial Backhaul Reporting</b>		FCC Form 481
<b>Data Collection Form</b>		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013

<010>	Study Area Code	421931
<015>	Study Area Name	NORTHEAST MISSOURI RURAL TEL. CO.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	James Sherburne
<035>	Contact Telephone Number - Number of person identified in data line <030>	6608744111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jims@nemr.net

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<b>(1200) Terms and Condition for Lifeline Customers</b>		FCC Form 481
<b>Lifeline</b>		OMB Control No. 3060-0986/OMB Control No. 3060-0819
<b>Data Collection Form</b>		July 2013

<010>	Study Area Code	421931
<015>	Study Area Name	NORTHEAST MISSOURI RURAL TEL. CO.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	James Sherburne
<035>	Contact Telephone Number - Number of person identified in data line <030>	6608744111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jims@nemr.net

<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	<div>421931mol210.pdf</div>	Name of Attached Document
<1220>	Link to Public Website	HTTP	

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<input checked="" type="checkbox"/>
<1222>	Details on the number of minutes provided as part of the plan,	<input checked="" type="checkbox"/>
<1223>	Additional charges for toll calls, and rates for each such plan.	<input checked="" type="checkbox"/>

(2000) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	421931
<015>	Study Area Name	NORTHEAST MISSOURI KURAL TEL. CO.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	James Shepbourne
<035>	Contact Telephone Number - Number of person identified in data line <030>	6608744111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jims@nemt.net

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)i}
<2011a>	3rd Year Certification {47 CFR § 54.313(b)(1)ii}
<2011b>	Attachment {47 CFR § 54.313(b)(1)ii}
Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}	
<2012>	2013 Frozen Support Calculation {47 CFR § 54.313(c)(1)}
<2013>	2014 Frozen Support Calculation {47 CFR § 54.313(c)(2)}
<2014>	2015 Frozen Support Calculation {47 CFR § 54.313(c)(3)}
<2015>	2016 and future Frozen Support Calculation {47 CFR § 54.313(c)(4)}
Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	
<2016>	Certification Support Used to Build Broadband
Connect America Phase II Reporting {47 CFR § 54.313(e)}	
<2017>	3rd year Broadband Service Certification
<2018>	5th year Broadband Service Certification
<2019>	Interim Progress Certification
<2020>	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

<2021>	Interim Progress Community Anchor Institutions
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Name of Attached Document(s) Listing Required Information

<010>	Study Area Code	421931
<015>	Study Area Name	NORTHEAST MISSOURI RURAL TEL. CO.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	James Sherburne
<035>	Contact Telephone Number - Number of person identified in data line <030>	6608744111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	j.jims@nemtc.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010)

Progress Report on 5 Year Plan

Milestone Certification (47 CFR § 54.313(f)(1)(ii))

421931mo3010.pdf

Name of Attached Document Listing Required Information

(3011)

Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

☒

(3012)

Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

421931mo3012.pdf

Name of Attached Document Listing Required Information

(3013)

Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))

☒

(3014)

If yes, does your company file the RUS annual report

☒

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015)

Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

☒

(3016)

Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☒

(3017)

If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

421931mo3017.pdf

Name of Attached Document Listing Required Information

(3018)

If the response is no on line 3014, Is your company audited?

☒

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019)

Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

☐

(3020)

Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☐

(3021)

Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit

☐

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022)

Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,

☐

(3023)

Underlying information subjected to a review by an independent certified public accountant

☐

(3024)

Underlying information subjected to an officer certification.

☐

(3025)

Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☐

(3026)

Attach the worksheet listing required information

Name of Attached Document Listing Required Information

<010>	Study Area Code	421931
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<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	James Sherburne
<035>	Contact Telephone Number - Number of person identified in data line <030>	6608744111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jims@nemr.net

Financial Data Summary

- (3027) Revenue
- (3028) Operating Expenses
- (3029) Net Income
- (3030) Telephone Plant In Service(TPIS)
- (3031) Total Assets
- (3032) Total Debt
- (3033) Total Equity
- (3034) Dividends


<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	421931
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<030> Contact Name - Person USAC should contact regarding this data	James Sherburne
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<039> Contact Email Address - Email Address of person identified in data line <030>	jims@nemr.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form: 07/01/2015
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	421931
<015> Study Area Name	NORTHEAST MISSOURI RURAL TEL. CO.
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	James Sherburne
<035> Contact Telephone Number - Number of person identified in data line <030>	6608744111 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jims@nemr.net

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

<b>Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
I certify that (Name of Agent) <u>Stephen Gatto</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	Stephen Gatto
Name of Reporting Carrier:	NORTHEAST MISSOURI RURAL TEL. CO.
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 06/26/2015
Printed name of Authorized Officer:	James Sherburne
Title or position of Authorized Officer:	Chief Executive Officer
Telephone number of Authorized Officer:	6608744111 ext.
Study Area Code of Reporting Carrier:	421931 Filing Due Date for this form: 07/01/2015
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

<b>Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	NORTHEAST MISSOURI RURAL TEL. CO.
Name of Authorized Agent or Employee of Agent:	Stephen Gatto
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 06/26/2015
Printed name of Authorized Agent or Employee of Agent:	Stephen Gatto
Title or position of Authorized Agent or Employee of Agent:	Consultant
Telephone number of Authorized Agent or Employee of Agent:	8308957226 ext.
Study Area Code of Reporting Carrier:	421931 Filing Due Date for this form: 07/01/2015
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	



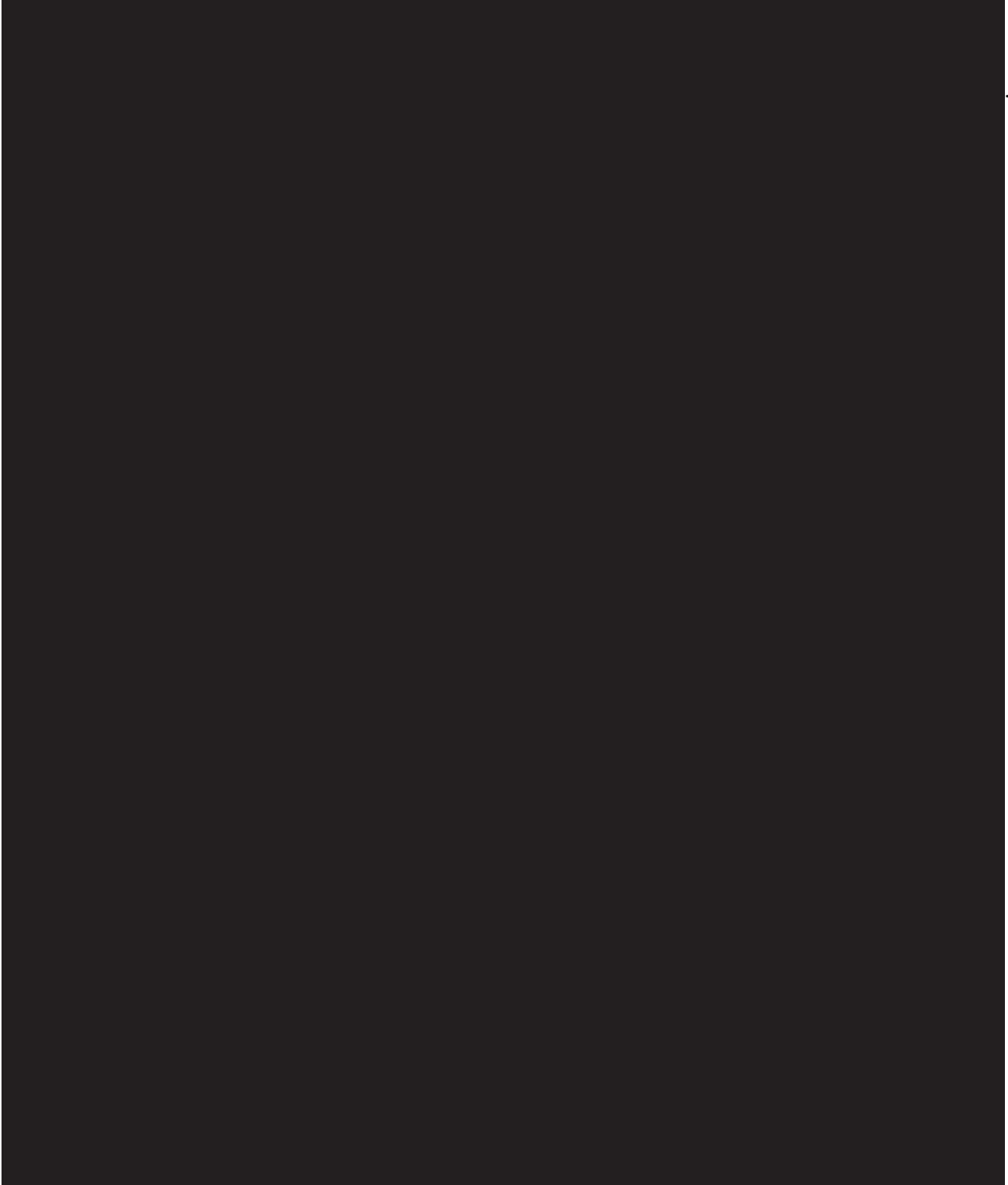
## Attachments

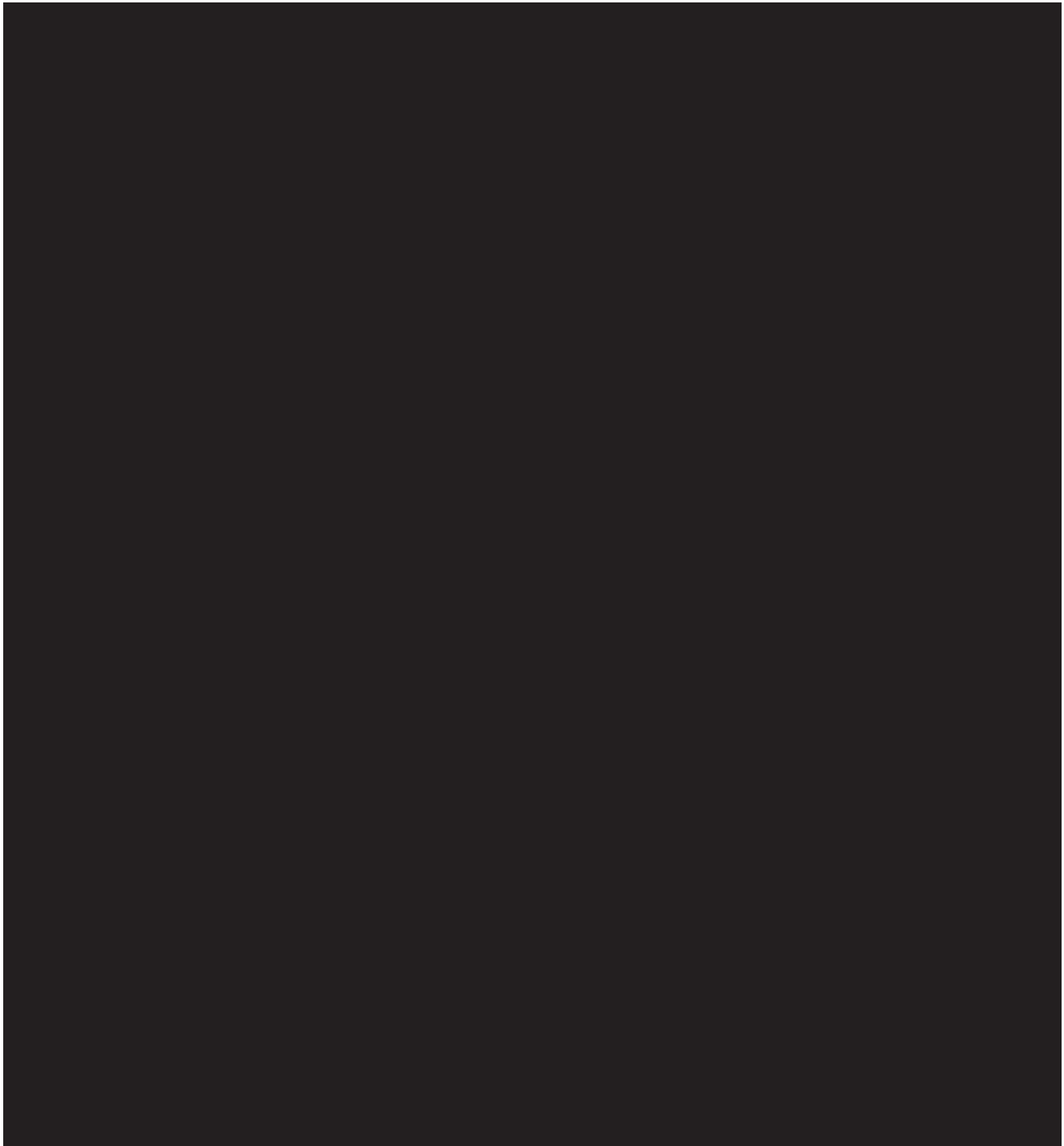


<010>	Study Area Code	421931
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<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	James Sherburne
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jime@nemr.net

[illegible]

**2015**  
**PROGRESS REPORT ON QUALITY IMPROVEMENT PLAN**

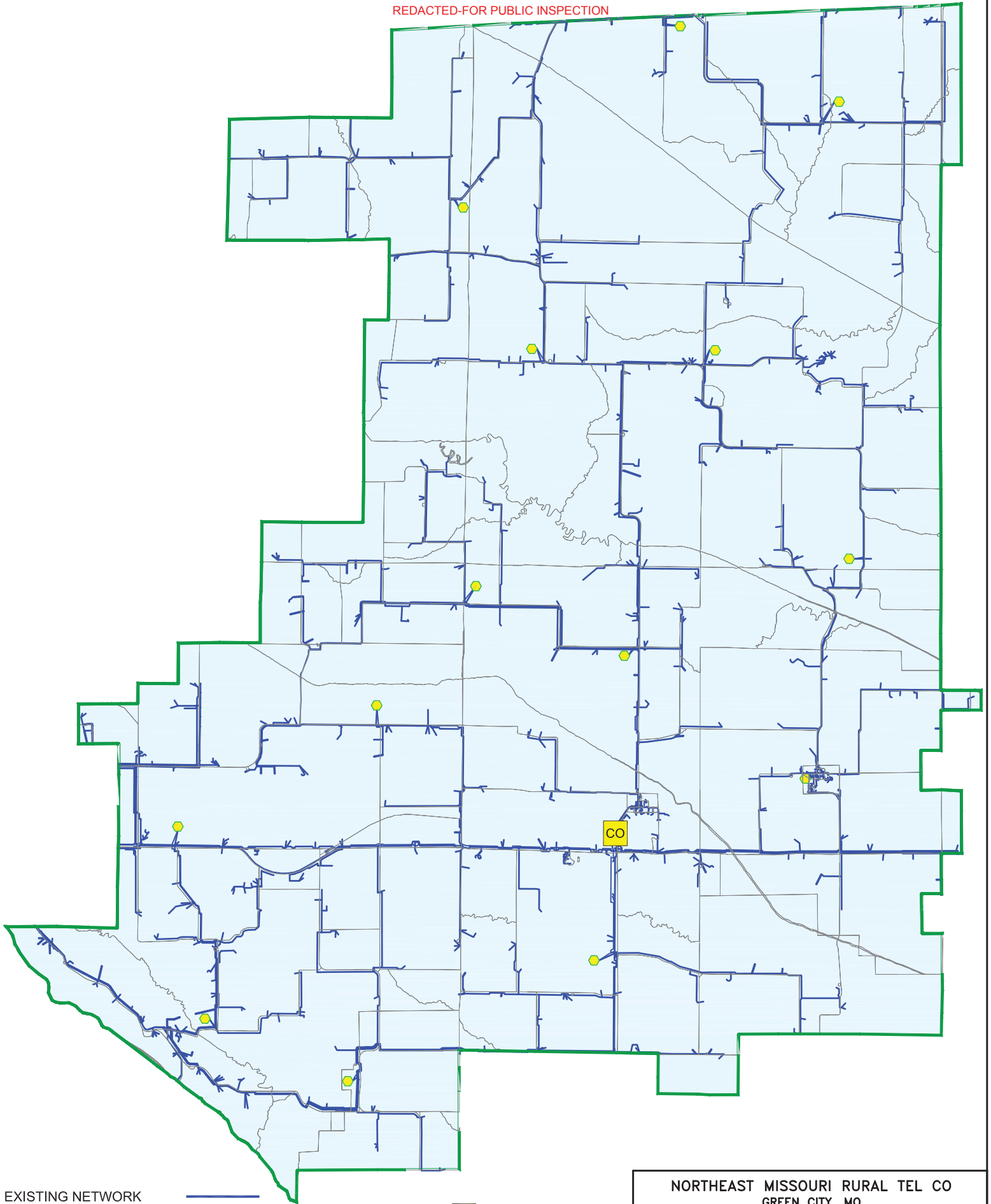




[illegible]

- 1 Project on track to be completed as scheduled
- 2 Project added after 5-yr plan submitted 7/1/2014
- 3 Project revised to be completed in 2016

REDACTED-FOR PUBLIC INSPECTION



EXISTING NETWORK  
EXCHANGE BOUNDARY  
CENSUS BLOCKS  
GREATER THAN 4MB  
BROADBAND CAPABILITY

CO LOCATION  
REMOTE  
LOCATION

CO

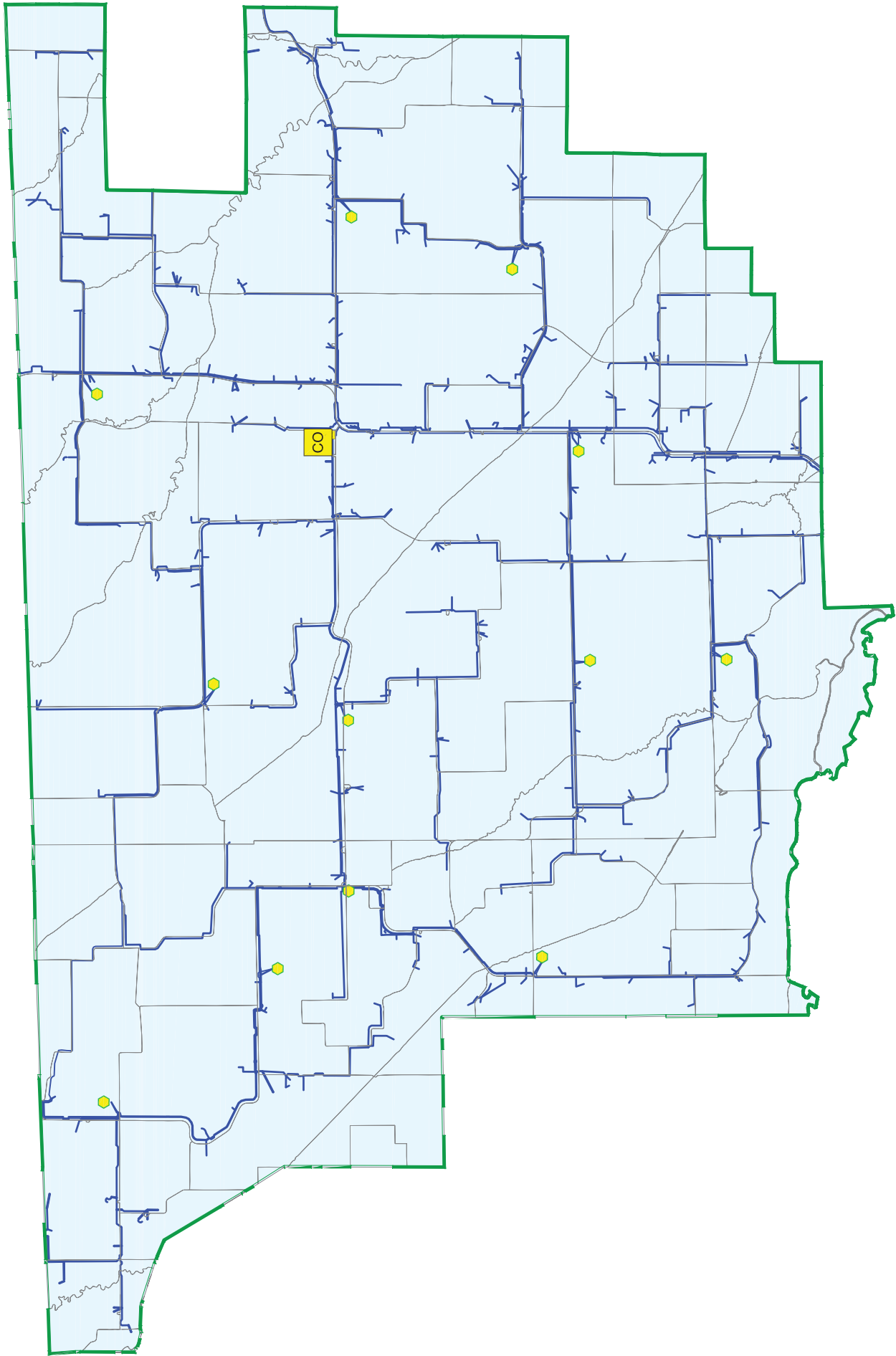
21

NORTHEAST MISSOURI RURAL TEL CO  
GREEN CITY, MO

ARBELA EXCHANGE  
FCC 481 2015 PROGRESS REPORT MAP

SCALE: NOT TO SCALE

DATE: 06-2015

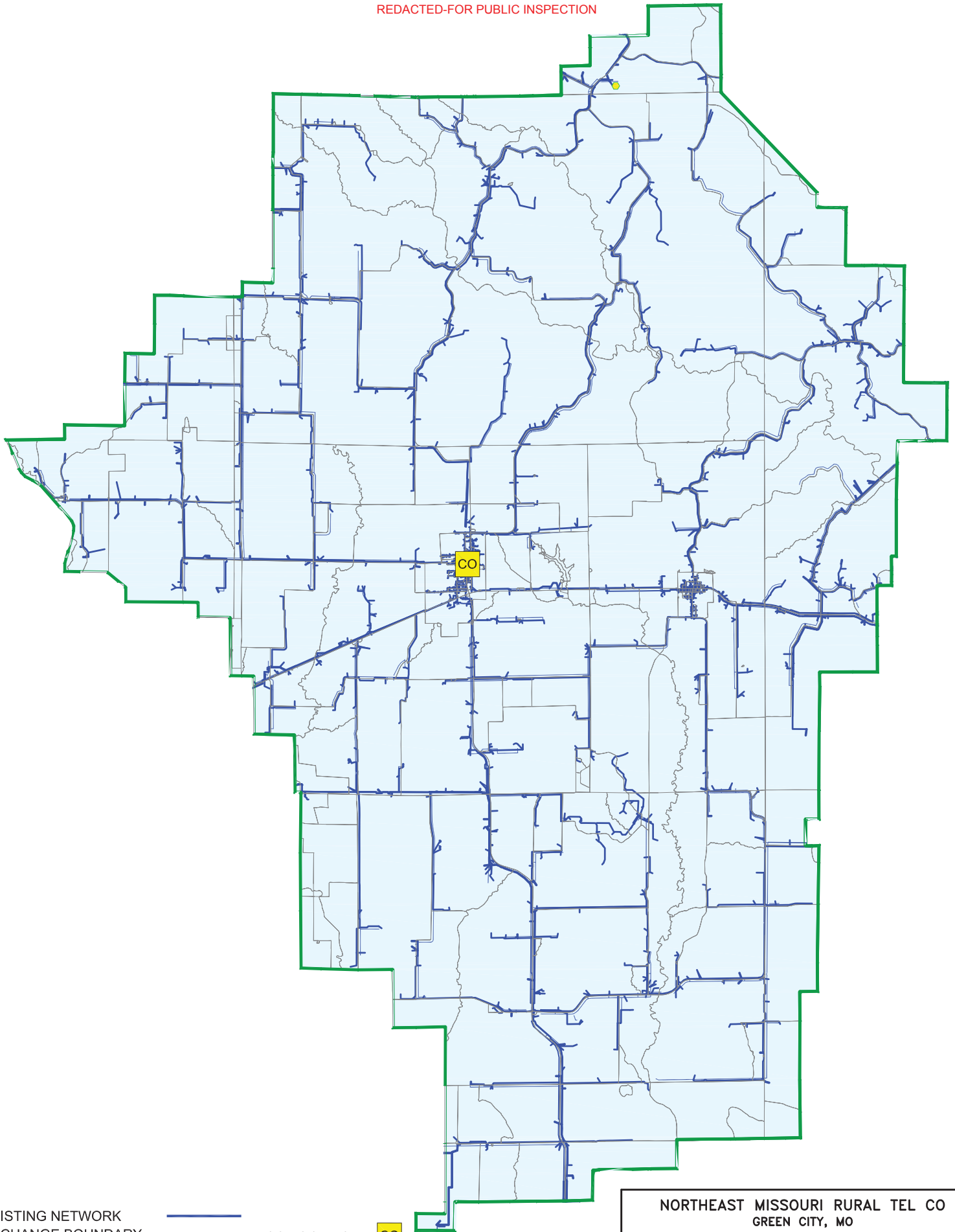


EXISTING NETWORK  
EXCHANGE BOUNDARY  
CENSUS BLOCKS  
GREATER THAN 4MB  
BROADBAND CAPABILITY

CO LOCATION  
REMOTE  
LOCATION

NORTHEAST MISSOURI RURAL TEL CO GREEN CITY, MO	
BROCK EXCHANGE FCC 481 2015 PROGRESS REPORT MAP	
SCALE: NOT TO SCALE	DATE: 06-2015





EXISTING NETWORK  
EXCHANGE BOUNDARY  
CENSUS BLOCKS  
GREATER THAN 4MB  
BROADBAND CAPABILITY

CO LOCATION  
REMOTE  
LOCATION

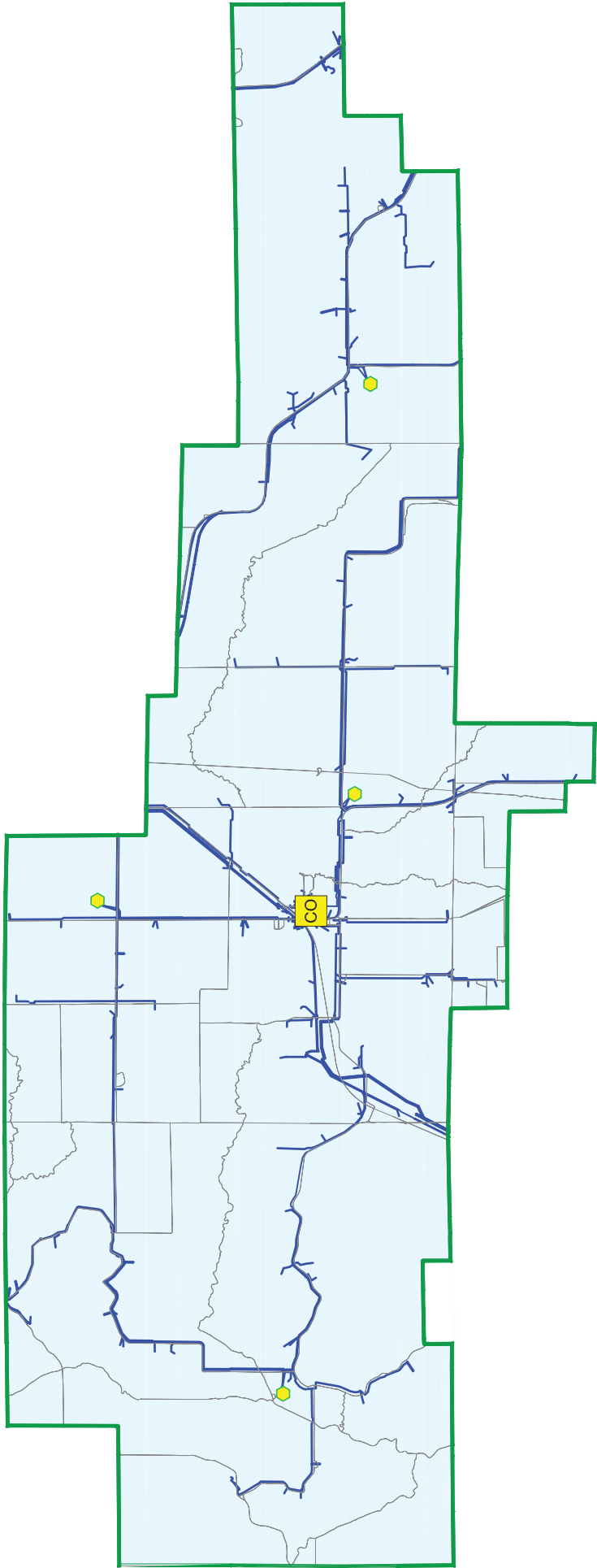


NORTHEAST MISSOURI RURAL TEL CO  
GREEN CITY, MO

GREEN CITY EXCHANGE  
FCC 481 2015 PROGRESS REPORT MAP

SCALE: NOT TO SCALE

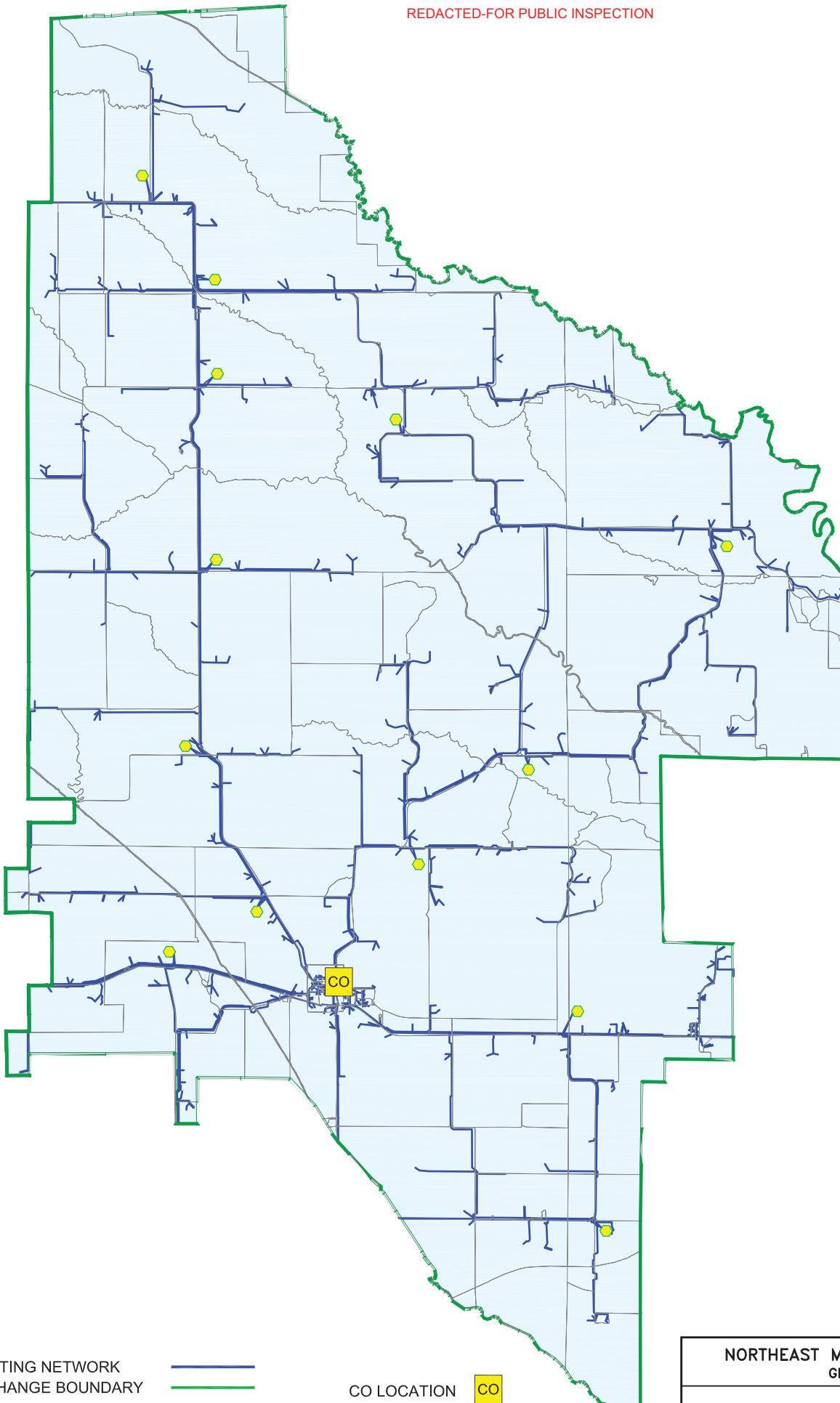
DATE: 06-2015



EXISTING NETWORK  
EXCHANGE BOUNDARY  
CENSUS BLOCKS  
GREATER THAN 4MB  
BROADBAND CAPABILITY

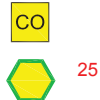
CO LOCATION  
REMOTE  
LOCATION

NORTHEAST MISSOURI RURAL TEL CO GREEN CITY, MO	
LEMONS EXCHANGE FCC 481 2015 PROGRESS REPORT MAP	
SCALE: NOT TO SCALE	DATE: 06-2015



EXISTING NETWORK  
EXCHANGE BOUNDARY  
CENSUS BLOCKS  
GREATER THAN 4MB  
BROADBAND CAPABILITY

CO LOCATION  
REMOTE  
LOCATION

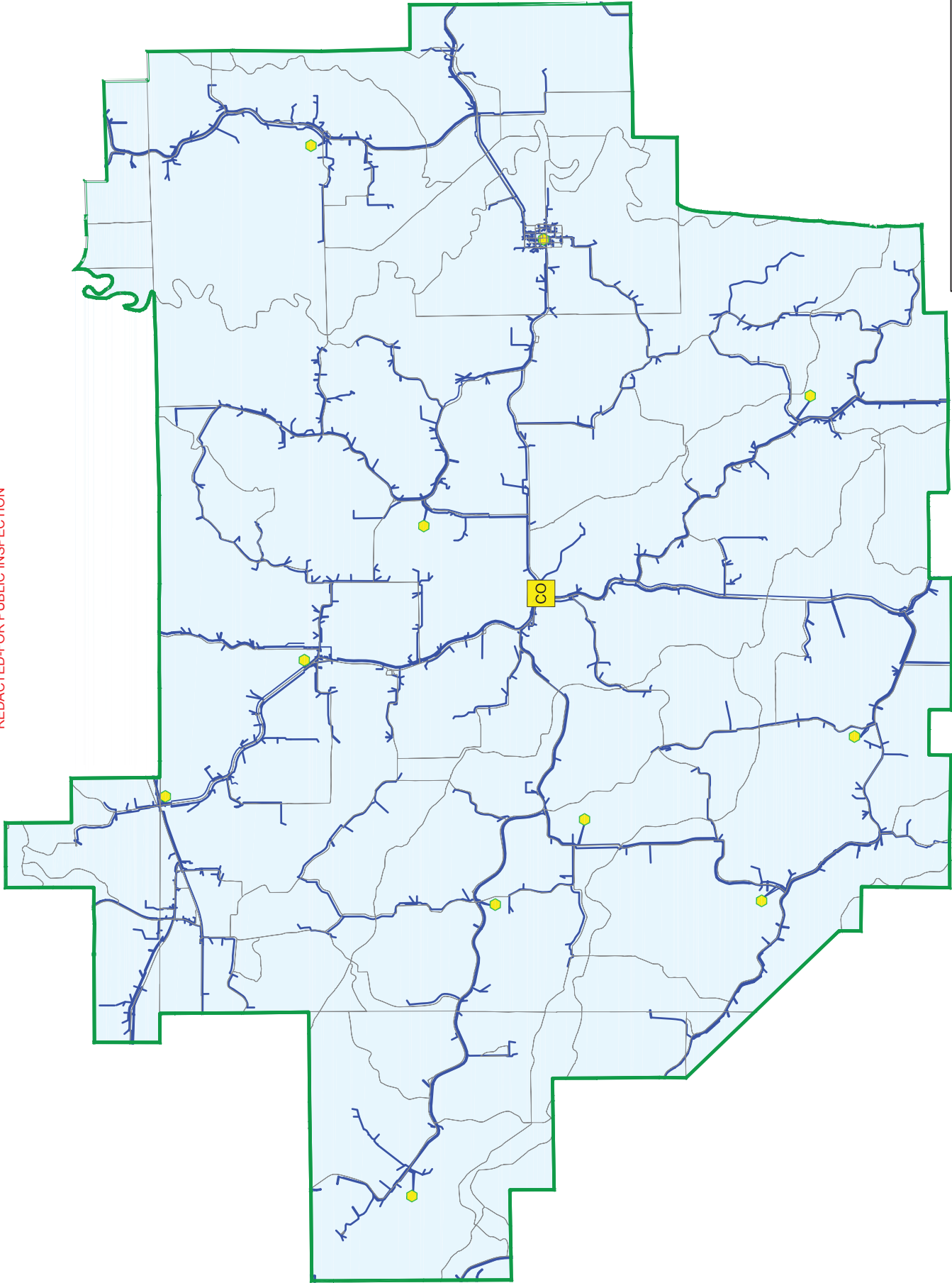


NORTHEAST MISSOURI RURAL TEL CO  
GREEN CITY, MO

LURAY EXCHANGE  
FCC 481 2015 PROGRESS REPORT MAP

SCALE: NOT TO SCALE

DATE: 06-2015



EXISTING NETWORK  
EXCHANGE BOUNDARY  
CENSUS BLOCKS  
GREATER THAN 4MB  
BROADBAND CAPABILITY

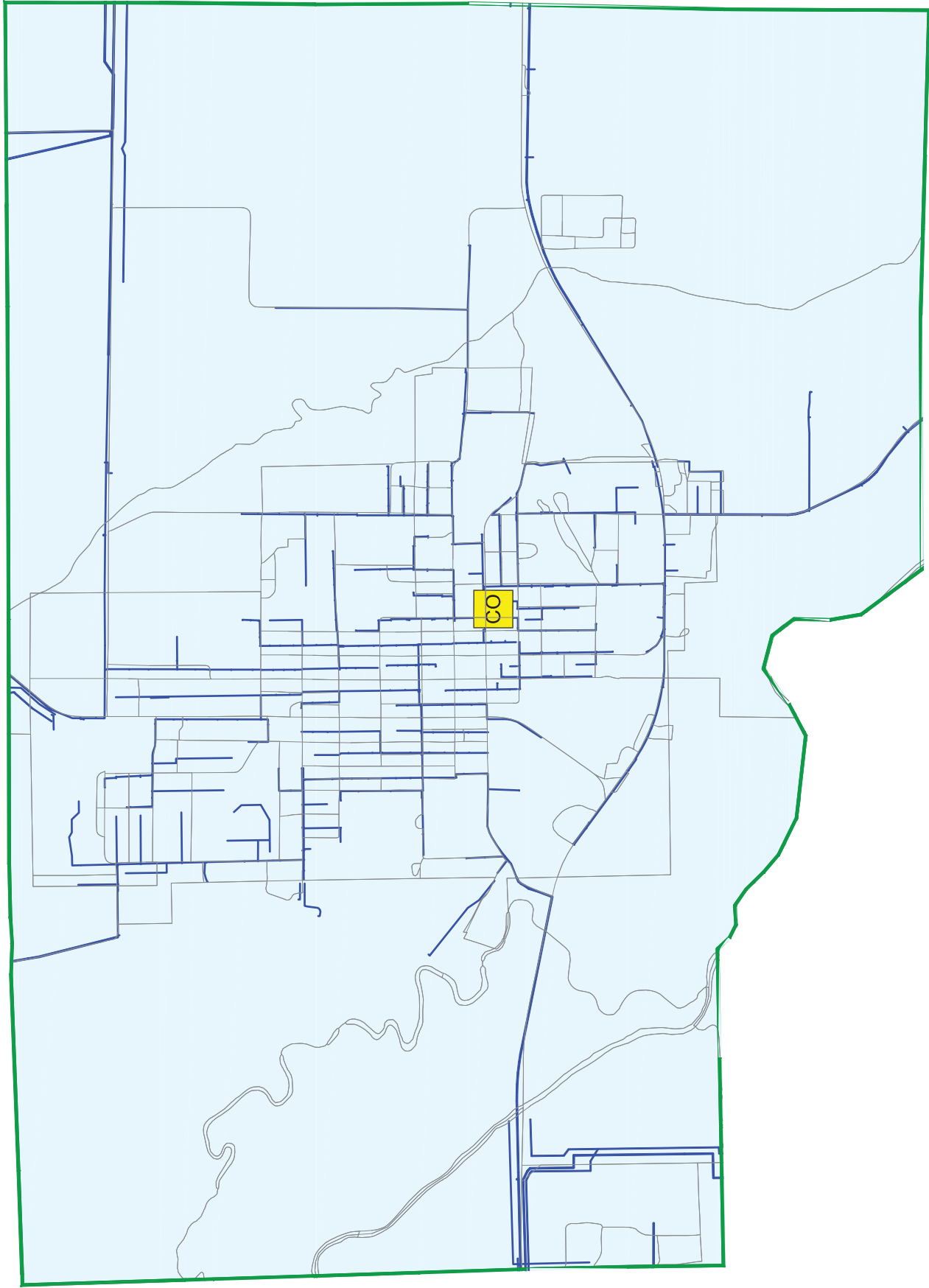
CO LOCATION  
REMOTE  
LOCATION

NORTHEAST MISSOURI RURAL TEL CO  
GREEN CITY, MO

MARTINSTOWN EXCHANGE  
FCC 481 2015 PROGRESS REPORT MAP

SCALE: NOT TO SCALE

DATE: 06-2015

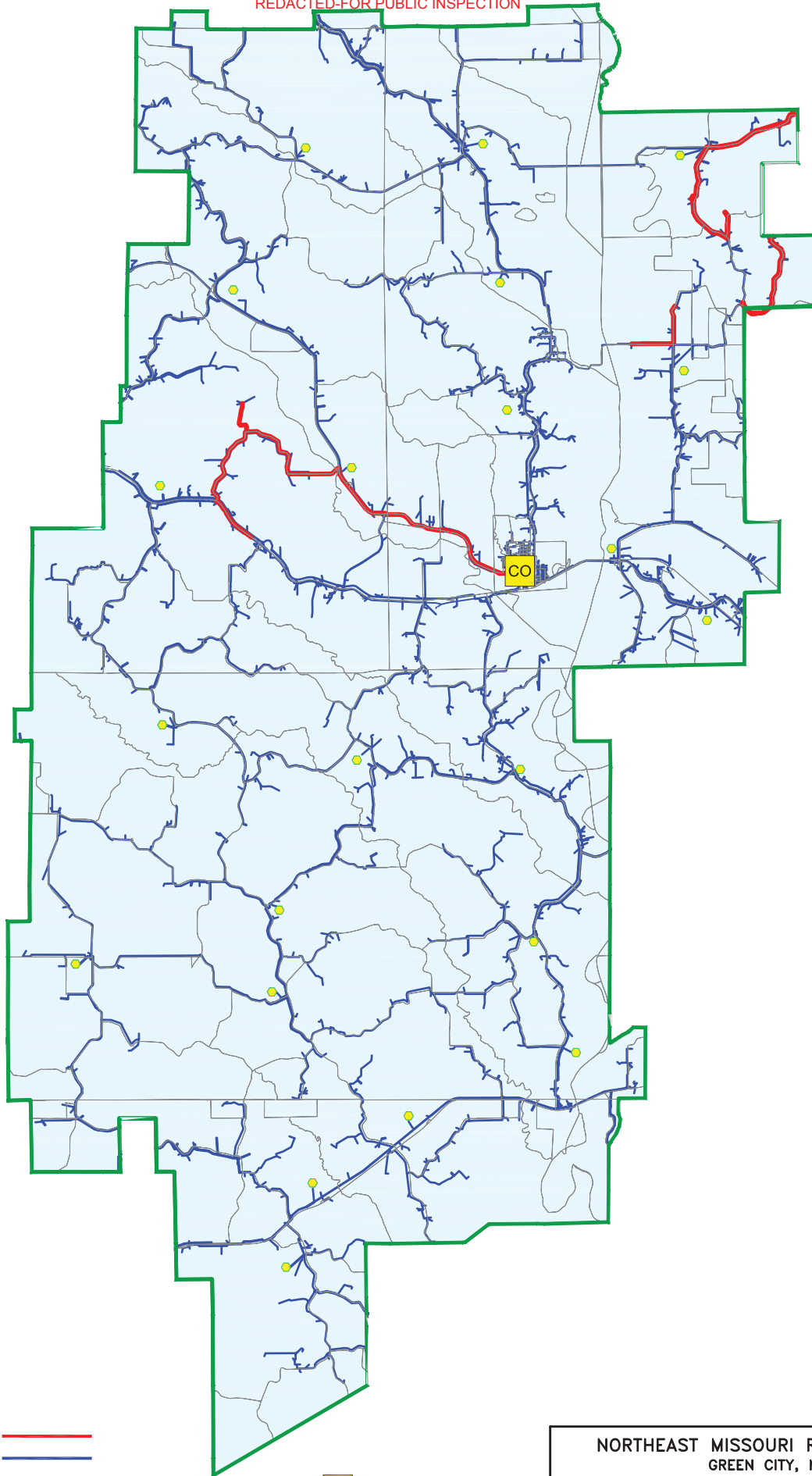


EXISTING NETWORK  
EXCHANGE BOUNDARY  
CENSUS BLOCKS  
GREATER THAN 4MB  
BROADBAND CAPABILITY

CO LOCATION  
REMOTE  
LOCATION

NORTHEAST MISSOURI RURAL TEL CO GREEN CITY, MO	
MEMPHIS EXCHANGE FCC 481 2015 PROGRESS REPORT MAP	
SCALE: NOT TO SCALE	DATE: 06-2015

REDACTED-FOR PUBLIC INSPECTION



2015 PROGRESS  
EXISTING NETWORK  
EXCHANGE BOUNDARY  
CENSUS BLOCKS  
GREATER THAN 4MB  
BROADBAND CAPABILITY

CO LOCATION  
REMOTE  
LOCATION

CO



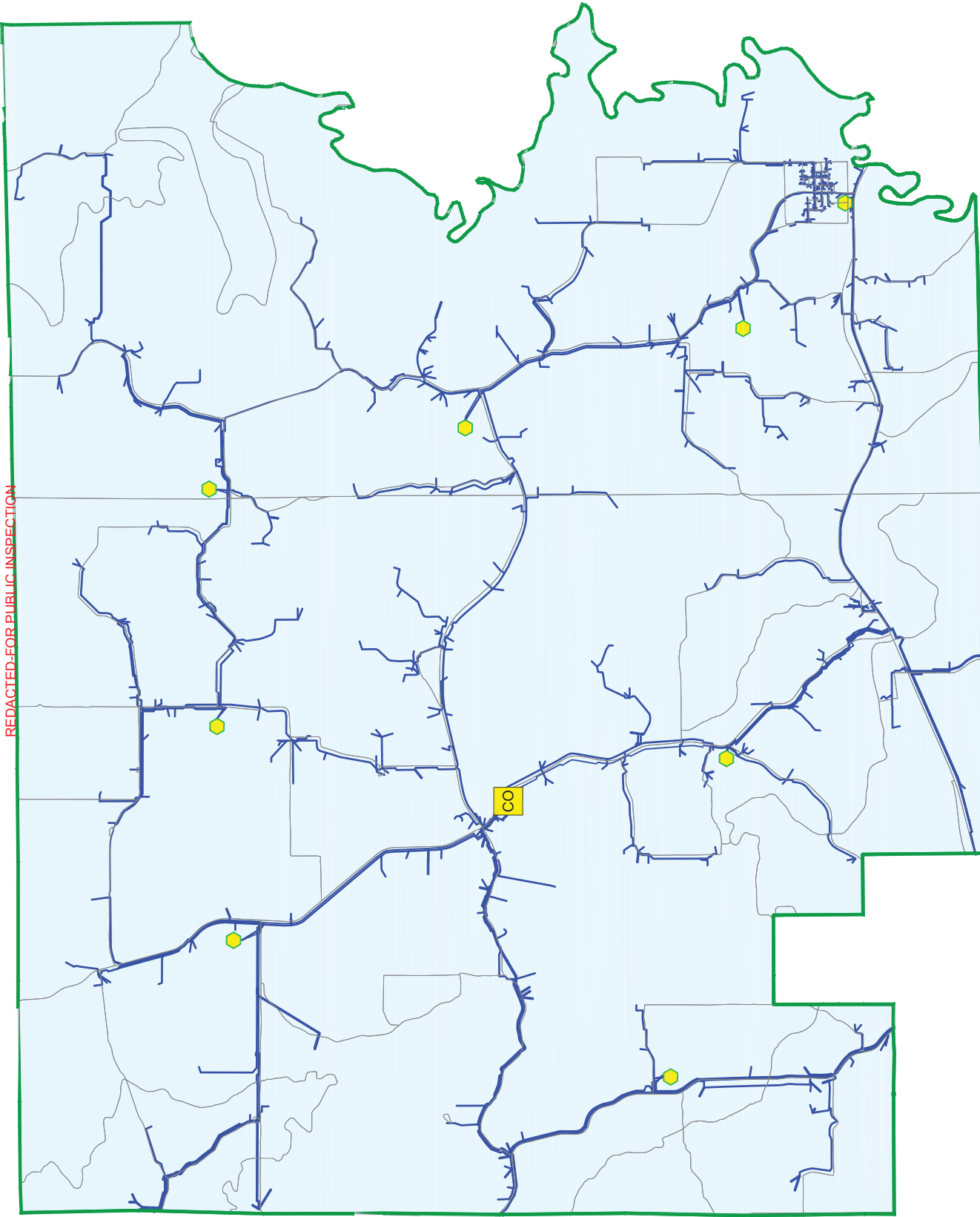
28

NORTHEAST MISSOURI RURAL TEL CO  
GREEN CITY, MO

NOVINGER EXCHANGE  
FCC 481 2015 PROGRESS REPORT MAP

SCALE: NOT TO SCALE

DATE: 06-2015

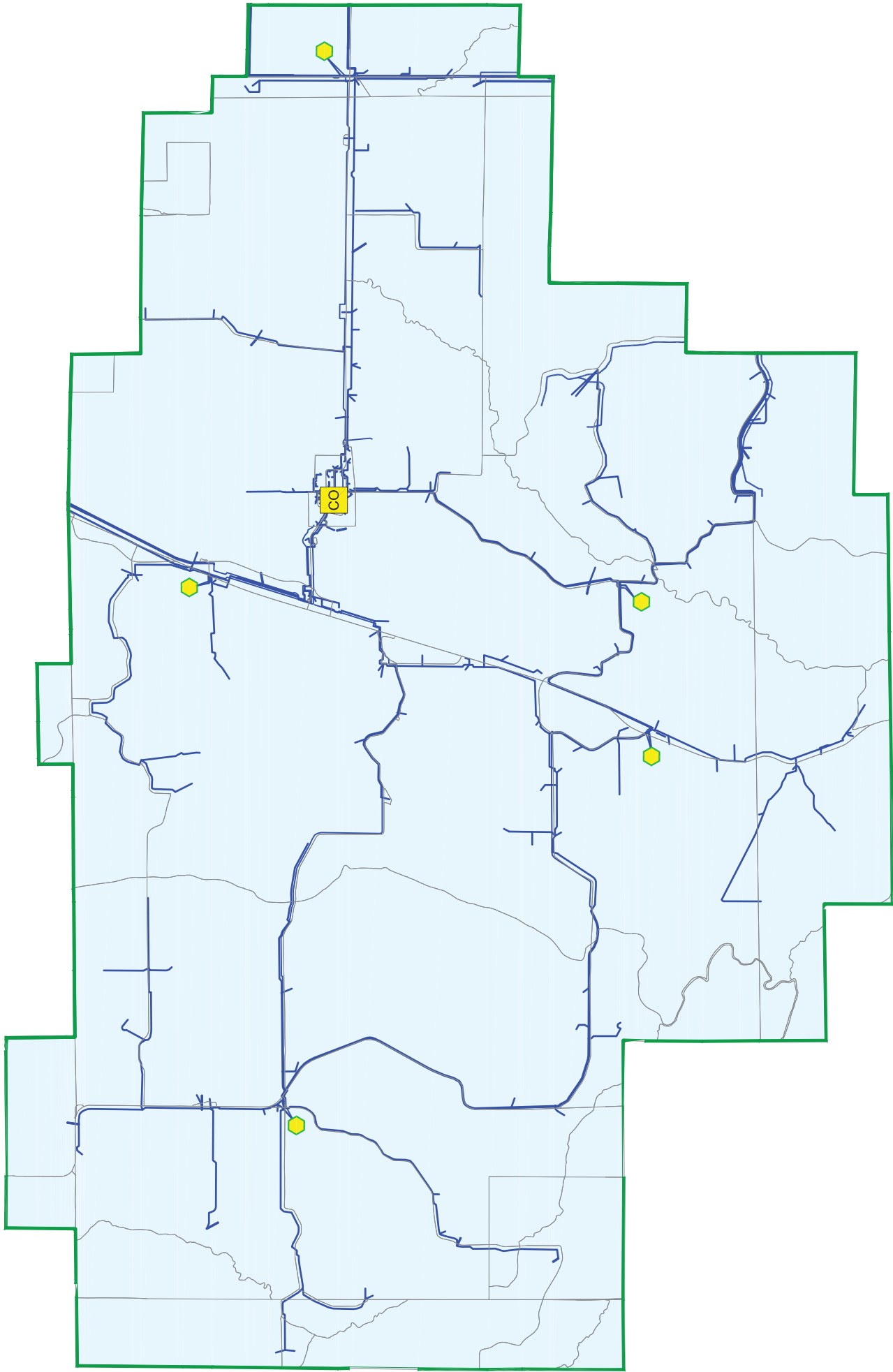


EXISTING NETWORK  
EXCHANGE BOUNDARY  
CENSUS BLOCKS  
GREATER THAN 4MB  
BROADBAND CAPABILITY

CO LOCATION  
REMOTE LOCATION

NORTHEAST MISSOURI RURAL TEL CO GREEN CITY, MO	
OMAHA EXCHANGE FCC 481 2015 PROGRESS REPORT MAP	
SCALE: NOT TO SCALE	DATE: 06-2015



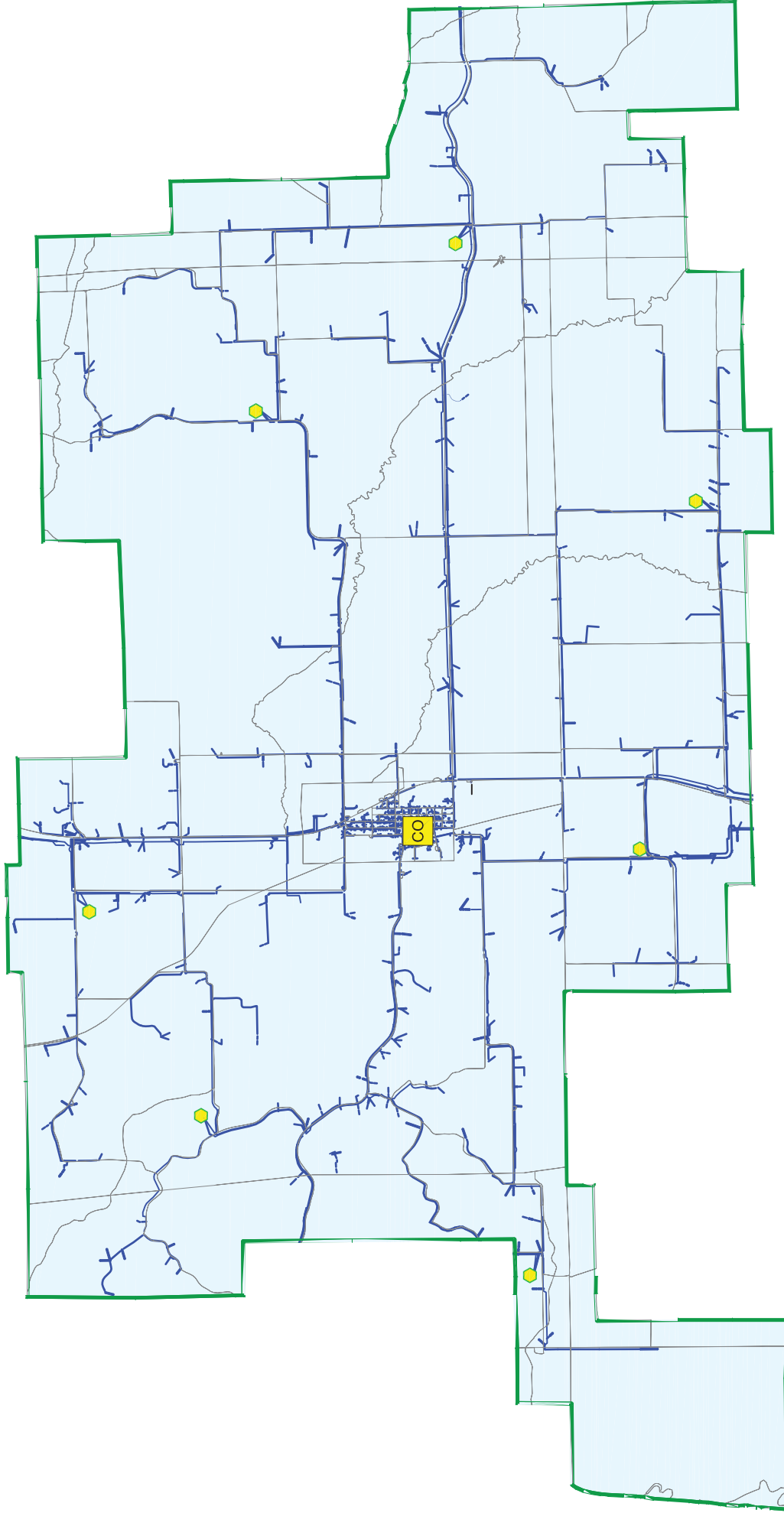


EXISTING NETWORK  
EXCHANGE BOUNDARY  
CENSUS BLOCKS  
GREATER THAN 4MB  
BROADBAND CAPABILITY

CO LOCATION  
REMOTE  
LOCATION

NORTHEAST MISSOURI RURAL TEL CO GREEN CITY, MO	
POLLOCK EXCHANGE FCC 481 2015 PROGRESS REPORT MAP	
SCALE: NOT TO SCALE	DATE: 06-2015

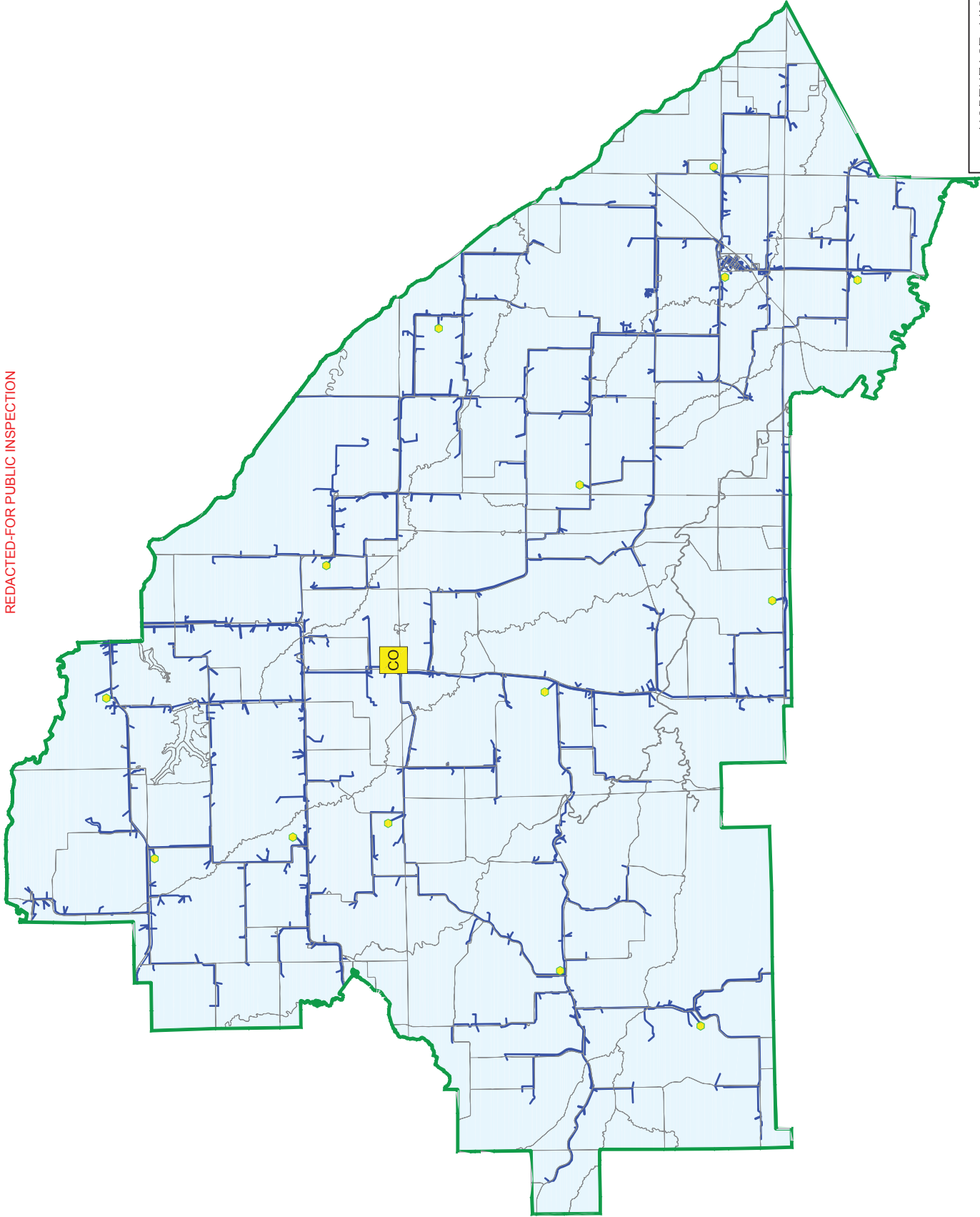




EXISTING NETWORK  
EXCHANGE BOUNDARY  
CENSUS BLOCKS  
GREATER THAN 4MB  
BROADBAND CAPABILITY

CO LOCATION  
REMOTE  
LOCATION

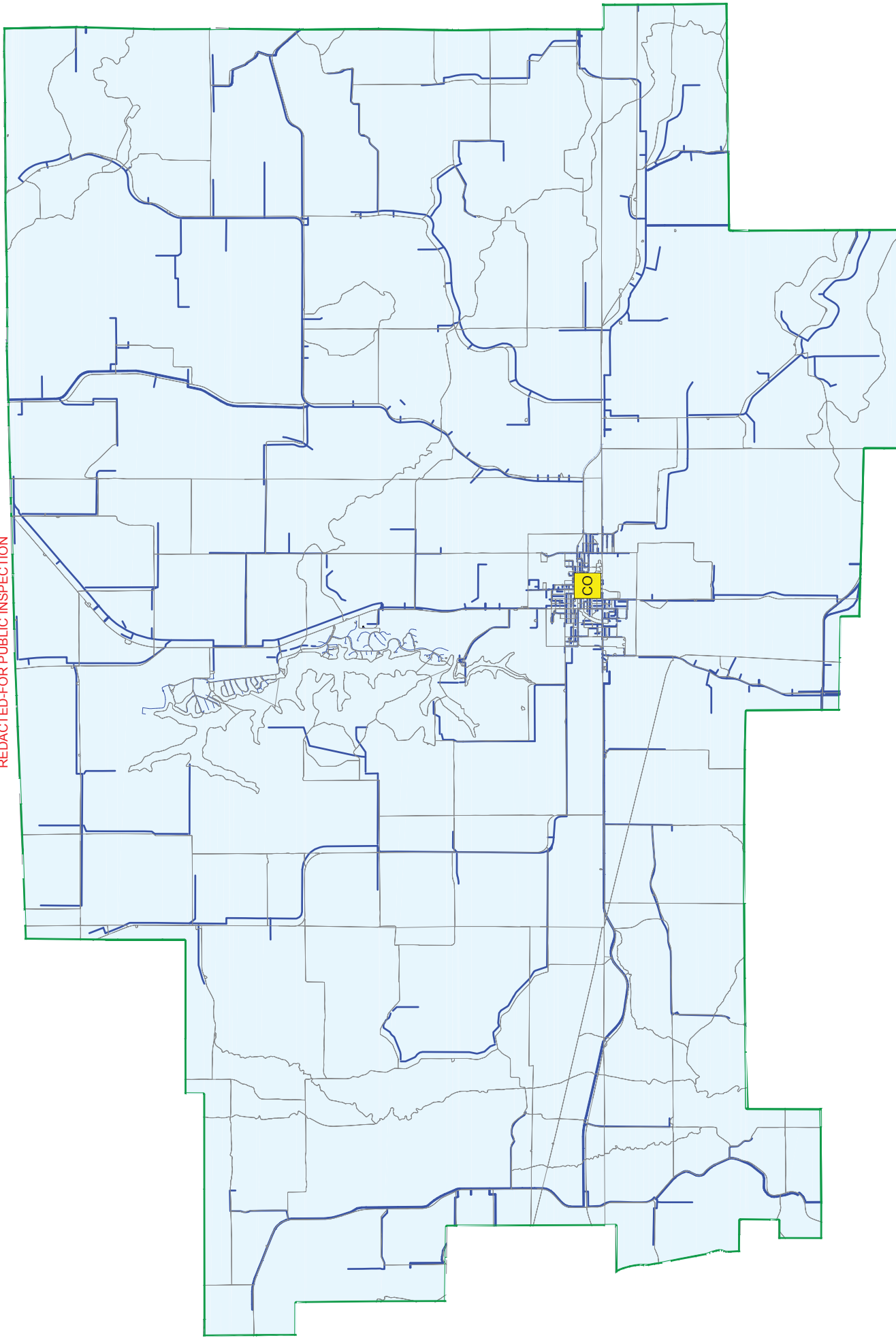
NORTHEAST MISSOURI RURAL TEL CO GREEN CITY, MO	
QUEEN CITY EXCHANGE FCC 481 2015 PROGRESS REPORT MAP	
SCALE: NOT TO SCALE	DATE: 06-2015



EXISTING NETWORK  
EXCHANGE BOUNDARY  
CENSUS BLOCKS  
GREATER THAN 4MB  
BROADBAND CAPABILITY

CO LOCATION  
REMOTE  
LOCATION

NORTHEAST MISSOURI RURAL TEL CO GREEN CITY, MO	
TOBIN CREEK EXCHANGE FCC 481 2015 PROGRESS REPORT MAP	
SCALE: NOT TO SCALE	DATE: 06-2015



EXISTING NETWORK  
EXCHANGE BOUNDARY  
CENSUS BLOCKS  
GREATER THAN 4MB  
BROADBAND CAPABILITY

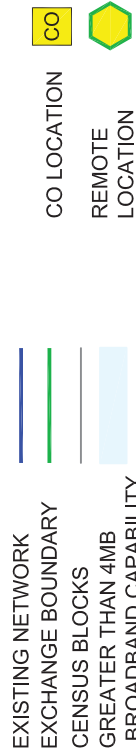
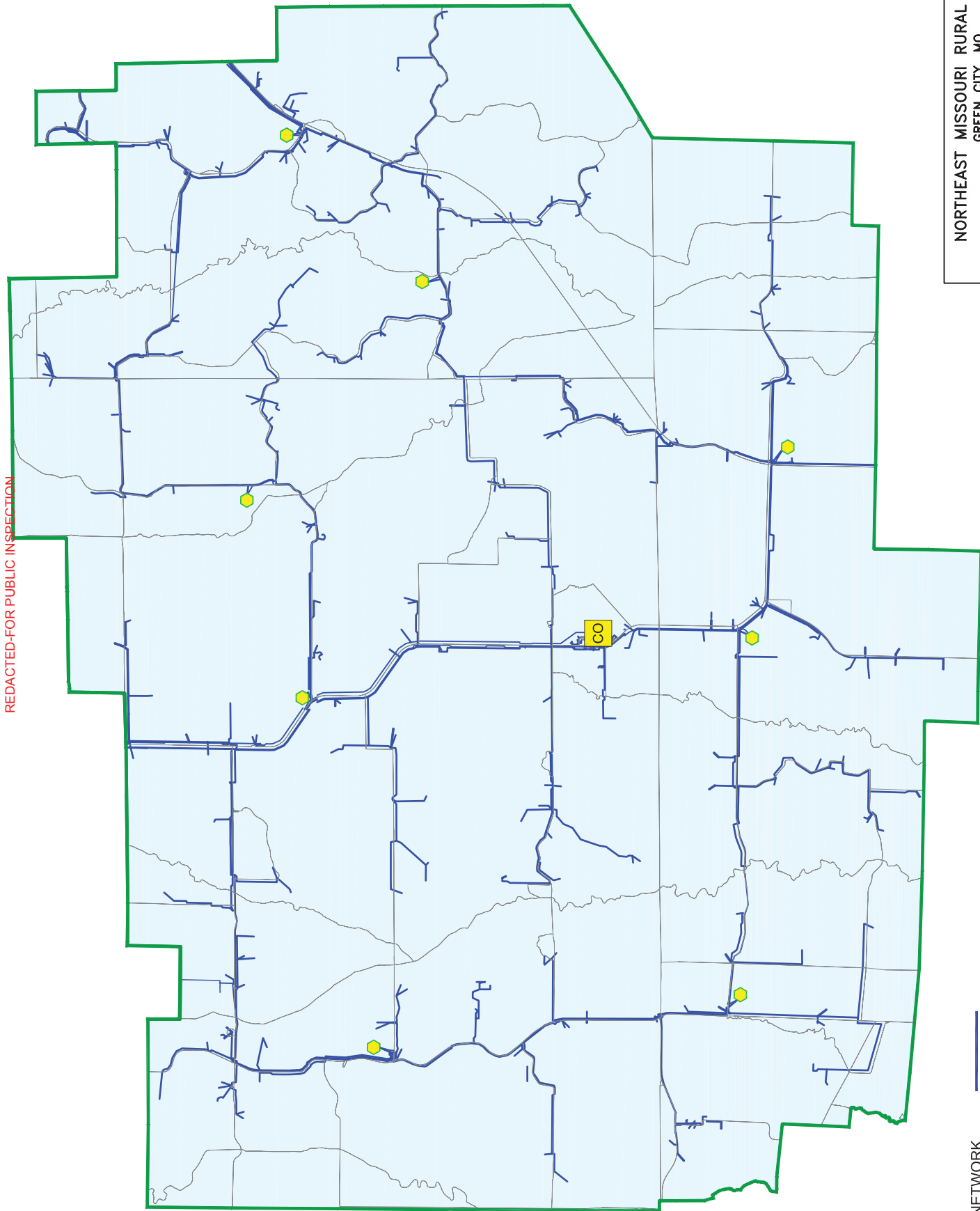
CO LOCATION  
REMOTE  
LOCATION

NORTHEAST MISSOURI RURAL TEL CO  
GREEN CITY, MO

UNIONVILLE EXCHANGE  
FCC 481 2015 PROGRESS REPORT MAP

SCALE: NOT TO SCALE

DATE: 06-2015



Northeast Missouri Rural Telephone Company (NEMR)

Form 510

NEMR hereby certifies that it is complying with applicable service quality standards and consumer protection rules.

Description of Service Quality Standards and Consumer Protection Rules Compliance

- 1) NEMR complies with the consumer protection, quality of service standard, service objective level, customer inquiry and customer dispute provisions of the state of Missouri as promulgated in Missouri Code of State Regulations 4 CSR 240 Chapters 32 and 33 (even though compliance with these regulations has been waived by the Missouri Public Service Commission). NEMR is committed to providing the highest quality service to its customers.
- 2) For the protection of consumer privacy, NEMR complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and Subpart Y, Truth in Billing Requirements for Common Carriers, and Federal Trade Commission Red Flag rules to prevent identity theft. A company manual for CPNI and Red Flags is in place, and employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

## Northeast Missouri Rural Telephone Company (NEMR)

## FCC Form 481 – Line 610

NEMR hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)1 and the Missouri Code of State Regulations.

## Description of Functionality in Emergency Situations

- 1) NEMR maintains a Disaster Recovery manual, which has been filed with the Missouri Public Service Commission.
- 2) NEMR has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.
- 3) Specifically, each of NEMR's 14 wire centers is equipped with a 48 volt battery system capable of powering the equipment for 8 hours with no outside power source. A backup generator capable of running for an extended number of days is also located at each of the wire centers. NEMR has approximately 3,100 lines with metallic (copper) connections to the Central Office. There are approximately 3,200 lines with non-metallic (fiber optic) connections to the Central Office. These customers' NID's are battery powered in case of emergency. The batteries are rated to last 8 hours. NEMR has built redundant facilities between its exchanges and also back to its toll facilities which exit to the public switch telephone network. This redundant facility is in the form of SONET and Ethernet ring architecture. The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require. NEMR takes no responsibility for the capabilities of interconnected networks to manage traffic spikes resulting from emergency situations, but will continue its best efforts for its own network during such events.

421931MO1010

## **Voice Services Rate Comparability**

As evidenced by the data provided in line 700 of this Form 481, Northeast Missouri's voice service pricing is no more than 2 standard deviations above the national average urban rate (\$47.48) as announced by the Wireline Competition Bureau on April 16, 2015 (DA 15-470)

Northeast Missouri Rural Telephone Company (NEMR)

SAC 421931

Missouri

FCC Form 481 – Line 1210

Description of Lifeline Terms and Conditions

- 1) See below for NEMR's Customer Application for Lifeline customers.
- 2) See below for the applicable pages from NEMR's local tariff explaining the terms and conditions for Lifeline service.
- 3) All of NEMR's Lifeline customers receive unlimited local calling minutes.
- 4) NEMR provides toll calling equal access for all Lifeline customers to 19 interexchange carriers (IXCs). The rates, terms and conditions of their toll carrier offerings are made by the IXCs, not by NEMR.





## Missouri Application for the Lifeline or Disabled Programs

Consumers meeting certain eligibility criteria are able to receive monthly discounts for voice telephony service through the Lifeline program or the Disabled program. Lifeline service offers a monthly discount of \$12.75. The Disabled program offers a \$3.50 monthly discount. To apply complete this form and also submit proof of eligibility.

Eligibility Criteria	
Lifeline Program	Disabled Program
<input type="checkbox"/> MO HealthNet (f/k/a Medicaid) <input type="checkbox"/> Supplemental Nutrition Assistance (Food Stamps) <input type="checkbox"/> Supplemental Security Income <input type="checkbox"/> Low-Income Home Energy Assistance (LIHEAP) <input type="checkbox"/> Federal Public Housing Assistance (Section 8) <input type="checkbox"/> National School Free Lunch Program <input type="checkbox"/> Temporary Assistance for Needy Families (TANF)  <input type="checkbox"/> 135% of the Federal Poverty Level <i>(See next page for income threshold requirements)</i>	<input type="checkbox"/> Veteran Administration Disability Benefits <input type="checkbox"/> State Blind Pension <input type="checkbox"/> State Aid to Blind Persons <input type="checkbox"/> State Supplemental Disability Assistance <input type="checkbox"/> Federal Social Security Disability <input type="checkbox"/> Federal Supplemental Security Income

Applicant's Full Name:	Birth Date:	Social Security # (last 4 digits):	DCN:*
Name on Voice Service Account (If different from Applicant):		Customer Contact Telephone Number:	
Customer's Full Residential Service Address <i>(no P.O. Boxes):</i> Street:  City, Town, Zip:		Is this address a temporary address? Yes / No <i>(circle the appropriate response)</i> <i>(If "yes" then must verify address every 90 days.)</i>	
Is this address also my billing address? <input type="checkbox"/> Yes <input type="checkbox"/> No <i>(If "no" please provide billing address):</i>			

\*This number is assigned to program participants of MO HealthNet, LIHEAP, Food Stamps and TANF.

**I understand the following obligations and provisions about the Lifeline and Disabled programs:**

- The Lifeline and Disabled programs are government benefit programs and that willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program.
- Only one Lifeline or Disabled service is available per household.
- A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses.
- A household is not permitted to receive Lifeline or Disabled benefits from multiple providers or combine Lifeline and Disabled program benefits.
- Violation of the one-per-household limitation constitutes a violation of rules and will result in the subscriber's de-enrollment from the program.

- Lifeline and the Disabled program are non-transferable benefits and the subscriber may not transfer his or her benefit to any other person.

**I CERTIFY UNDER PENALTY OF PERJURY EACH OF THE FOLLOWING:**

- I meet the eligibility criteria for the Lifeline program or the Disabled program.
- I will provide notification to my voice service provider within 30 days if for any reasons I no longer satisfy the criteria for receiving Lifeline or Disabled benefits including, as relevant, if I no longer meet the income-based or program-based criteria for receiving Lifeline or Disabled support, I receive more than one Lifeline or Disabled benefit, or another member of my household is receiving a Lifeline or Disabled benefit.
- If I move to a new address I will provide that new address to my voice service provider within 30 days.
- If I have a temporary residential address then I will be required to verify my address with my voice service provider every 90 days.
- My household will receive only one Lifeline or Disabled service and, to the best of my knowledge, my household is not already receiving a Lifeline or Disabled service.
- I acknowledge the obligation to re-certify my continued eligibility for Lifeline or Disabled benefits at any time and failure to re-certify my continued eligibility will result in de-enrollment and the termination of Lifeline or Disabled benefits.
- I consent to providing my name, telephone number and address to the Universal Service Administrative Company for the purpose of verifying I do not receive more than one Lifeline benefit. I also consent to sharing my account information with

the Federal Communications Commission and Missouri Public Service Commission who oversee and administer the Lifeline or Disabled programs.

\_\_\_\_\_ I certify I have \_\_\_\_\_ individuals in my household.  
*(Initial and complete only if qualifying under income threshold.)*

The information supplied on this form is true and correct.

I acknowledge providing false or fraudulent information to receive Lifeline or Disabled benefits is punishable by law.

\_\_\_\_\_  
 Signature of Customer

\_\_\_\_\_  
 Date

Submit a completed signed form and proof of eligibility.

Annual Income Thresholds for Meeting 135% of Federal Poverty Level (Based on Household Size)								
1	2	3	4	5	6	7	8	Each add'l person
\$15,512	\$20,939	\$26,366	\$31,793	\$37,220	\$42,647	\$48,074	\$53,501	+ \$5,427/person

*Acceptable documentation for meeting the criteria of 135% of the federal poverty level includes: a copy of prior year's state or federal tax return; paycheck stub (three consecutive months); a statement of benefits for Social Security, Veterans Administration, retirement/pension or Unemployment/Workmen's Compensation; or other legal documents showing current income (e.g. divorce decree, child support award). Any documentation must cover a full year or three consecutive months within the previous twelve months.*

**Company Use Only:**

I hereby attest the applicant presented acceptable proof of eligibility:

\_\_\_\_\_  
 Print name of company official

\_\_\_\_\_  
 Signature

\_\_\_\_\_  
 Date

Northeast Missouri Rural Telephone Company 718 S West St. Green City, MO 63545 660-874-4111



Northeast Missouri Rural Telephone Co.

P.S.C. MO. NO. 2  
3<sup>rd</sup> Revised Sheet No. 4-31  
Cancels 2<sup>nd</sup> Revised Sheet No. 4-31

## LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)4.9 Lifeline Service

## A. General

1. Lifeline Service is available to qualifying low-income subscribers for single party residence service.
2. The monthly discount will be the maximum amount allowed by the Missouri Public Service Commission and the Federal Communications Commission; however, this discount will not exceed the sum of the federal subscriber line charge and the recurring charges for voice telephony service. The monthly discount will be the same for Lifeline customers solely subscribing to voice telephony service and for Lifeline customers subscribing to a bundle of services.
3. Lifeline Service will not be furnished on a Foreign Exchange service.
4. Lifeline Service shall not be disconnected for non-payment of toll charges providing the Lifeline customer subscribes to Toll Blocking Service.
5. Toll Blocking Service provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll Blocking for the purposes of Lifeline Service will restrict 1+, 0+ and 0- (operator handled) calls.
  - a. If the customer chooses "Toll Blocking Service" the company will not charge a service deposit.
  - b. The rate for toll blocking will be charged on a monthly basis as specified in Service Restrictions.

(C)

(C)

(D)

Issued: March 19, 2012

James Sherburne  
General Manager  
718 S. West Street  
Green City, Missouri 63545

Effective: April 18, 2012

Filed  
Missouri Public  
Service Commission  
JI-2012-0482

Northeast Missouri Rural Telephone Co.

P.S.C. MO. NO. 2  
1st Revised Sheet No. 4-32  
Cancels Original Sheet No. 4-32

**LOCAL EXCHANGE SERVICE**4. Local Exchange Service (Cont'd)4.9 Lifeline Service (Cont'd)

## B. Eligibility Requirements

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:

a. To qualify for Lifeline the consumer must participate in one of the following programs:

- 1) Medicaid
- 2) Food stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal Public Housing Assistance or Section 8
- 5) Low Income Home Energy Assistance Program
- 6) Temporary Assistance to Needy Families (TANF)
- 7) National Free Lunch Program
- 8) The customer's income, as defined in 47 CFR Section 54.400(f), must be at or below 135% of the Federal Poverty Guidelines (eff. June 1, 2012).

(T)  
(T)  
(N)

2. The customer must sign, under penalty of perjury a document certifying:

- a. He/she is receiving benefits from one of the programs in B.1.a above.
- b. Name of the program(s) from which they are receiving benefits.
- c. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

3. The premises at which the residence service is requested must be the applicant's principal place of residence.

4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

5. Customer Annual Responsibility

All Lifeline customers as of June 1, 2012 must certify with the Company that they are still eligible for Lifeline support by December 31 each year. Customers may certify in person, over the phone or in writing. Customers will not be required to provide verifying documentation.

(N)

6. Access Recovery Charge (ARC)

Eligible Lifeline customers are exempt from ARC (effective July 1, 2012).

(N)

Issued: March 19, 2012

James Sherburne  
General Manager  
718 S. West Street  
Green City, Missouri 63545

Effective: April 18, 2012

Filed  
Missouri Public  
Service Commission  
JI-2012-0482

Northeast Missouri Rural Telephone Co.

P.S.C. MO. NO. 2  
 3<sup>rd</sup> Revised Sheet No. 4-33  
 Cancels 2<sup>nd</sup> Revised Sheet No. 4-33

## LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)4.9 Lifeline Service (Cont'd)

## C. Missouri USF Low-Income Assistance

1. General -- A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
2. Regulations -- Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
  - a. Medicaid
  - b. Food Stamps
  - c. Supplementary Security Income (SSI)
  - d. Federal Public Housing Assistance or Section 8
  - e. Low Income Home Energy Assistance Program (LIHEAP)
  - f. National Free Lunch Program
  - g. Temporary Assistance to Needy Families
  - h. The customer's income, as defined in 47 CFR Section 54.400(f), must be at or below 135% of the Federal Poverty Guidelines (effective June 1, 2012). (N)
3. Eligible Services -- Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
  - a. Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
  - b. Access to local emergency services, including, but not limited to, 911 service established by local authorities
  - c. Access to basic local operator services
  - d. Access to basic local directory assistance
  - e. Standard intercept service
  - f. Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
  - g. One (1) standard white pages directory listing
  - h. Toll blocking or toll control for qualifying low-income customers
4. Support Amount -- Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, touch-tone calling charge, extended area service additive, and mileage additives, if any).

Issued: March 19, 2012

James Sherburne  
 General Manager  
 718 S. West Street  
 Green City, Missouri 63545

Effective: April 18, 2012

Filed  
 Missouri Public  
 Service Commission  
 JI-2012-0482

Northeast Missouri Rural Telephone

P.S.C. Mo No. 2  
First Revised Sheet No. 4-34  
Replacing Original Sheet 4-34

## LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

(N)

4.9 Lifeline Services (Continued)

## D. Missouri UFS Disabled Assistance

1. General- A disabled customer, or a dependent, is a customer who requests or receives residential essential local telecommunications service, as defined in section 1(c) of this tariff, and meets the eligibility requirements set forth in this tariff.
2. Regulations- Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependant, are totally and permanently disabled or blind and receiving any of the following:
  - a. Federal Social Security Disability benefits.
  - b. Federal Supplemental Security income benefits
  - c. Veterans Administration benefits
  - d. State blind pension pursuant to Section 209.010 to 209.160 RSMo
  - e. State aid to blind persons pursuant to Section 209.240 RSMo
  - f. State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.
3. Support Amount- Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any.)

(N)

Issued: April 1, 2005

Ray Ford  
General Manager  
718 S. West Street  
Green City, Missouri 63545

Effective: May 1, 2005





NORTHEAST MISSOURI RURAL TELEPHONE COMPANY  
718 South West St • PO Box 98 • Green City, MO 63545  
660-874-4111 • www.nemr.net

June 1, 2015

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
9300 East Hampton Drive  
Capitol Heights, MD 20743

Re: WC Docket No. 14-58, 2015 Annual Report, Form 481 for High-Cost Recipient  
54.313(f)(1) "Milestone Certification"

Dear Ms. Dortch:

In compliance with the filing requirements associated with, and attached to Form 481, we wish to advise the Commission that Northeast Missouri Rural Telephone Company:

- Has taken reasonable steps to provide upon reasonable request broadband service at actual speeds of 4 Mbps downstream / 1 Mbps upstream;
- Provides latency suitable for real-time applications including VoIP and usage capacity which is reasonably comparable to those in urban areas and;
- That reasonable requests for service are met within a reasonable timeframe.

Sincerely,

A handwritten signature in blue ink, appearing to read "James E. Sherburne".

James E. Sherburne  
CEO



421931MO3012

**ANCHOR INSTITUTIONS WITHIN  
NORTHEAST MISSOURI RURAL TELEPHONE COMPANY'S  
TERRITORY**

No anchor institutions required or requested broadband service in 2014. Northeast Missouri continues to monitor customer demand and technological innovation, planning to size it network in anticipation of requests and demand for higher speed broadband needs.

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

REDACTED FOR PUBLIC INSPECTION

USDA-RUS		This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.	
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		BORROWER NAME	
		Northeast Missouri Rural Telephone Company	
INSTRUCTIONS-Submit report to RUS within 30 days after close of the period. For detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.		PERIOD ENDING December, 2014	BORROWER DESIGNATION MO0538
CERTIFICATION			
We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.			
ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.			
DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII			
(Check one of the following)			
<input type="checkbox"/> All of the obligations under the RUS loan documents have been fulfilled in all material respects.		<input type="checkbox"/> There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report	
_____		_____	
		DATE	

PART A. BALANCE SHEET					
ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
CURRENT ASSETS			CURRENT LIABILITIES		
1. Cash and Equivalents			25. Accounts Payable		
2. Cash-RUS Construction Fund			26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom, Accounts Receivable			28. Customer Deposits		
b. Other Accounts Receivable			29. Current Mat. L/T Debt		
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.		
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom, Accounts Receivable			32. Income Taxes Accrued		
b. Other Accounts Receivable			33. Other Taxes Accrued		
c. Notes Receivable			34. Other Current Liabilities		
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)		
6. Material-Regulated			LONG-TERM DEBT		
7. Material-Nonregulated			36. Funded Debt-RUS Notes		
8. Prepayments			37. Funded Debt-RTB Notes		
9. Other Current Assets			38. Funded Debt-FFB Notes		
10. Total Current Assets (1 Thru 9)			39. Funded Debt-Other		
NONCURRENT ASSETS			40. Funded Debt-Rural Develop. Loan		
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a. Rural Development			42. Reacquired Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
12. Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt		
b. Nonrural Development			46. Total Long-Term Debt (36 thru 45)		
13. Nonregulated Investments			OTHER LIAB. & DEF. CREDITS		
14. Other Noncurrent Assets			47. Other Long-Term Liabilities		
15. Deferred Charges			48. Other Deferred Credits		
16. Jurisdictional Differences			49. Other Jurisdictional Differences		
17. Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Deferred Credits (47 thru 49)		
PLANT, PROPERTY, AND EQUIPMEN			EQUITY		
18. Telecom, Plant-in-Service			51. Cap. Stock Outstand. & Subscribed		
19. Property Held for Future Use			52. Additional Paid-in-Capital		
20. Plant Under Construction			53. Treasury Stock		
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates		
22. Less Accumulated Depreciation			55. Other Capital		
23. Net Plant (18 thru 21 less 22)			56. Patronage Capital Credits		
24. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins		
			58. Total Equity (51 thru 57)		
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)		

Total Equity = 81.85% of Total Assets

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INSTRUCTIONS- See RUS Bulletin 1744-2							
PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS							
ITEM				PRIOR YEAR		THIS YEAR	
1. Local Network Services Revenues							
2. Network Access Services Revenues							
3. Long Distance Network Services Revenues							
4. Carrier Billing and Collection Revenues							
5. Miscellaneous Revenues							
6. Uncollectible Revenues							
7. Net Operating Revenues (1 thru 5 less 6)							
8. Plant Specific Operations Expense							
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)							
10. Depreciation Expense							
11. Amortization Expense							
12. Customer Operations Expense							
13. Corporate Operations Expense							
14. Total Operating Expenses (8 thru 13)							
15. Operating Income or Margins (7 less 14)							
16. Other Operating Income and Expenses							
17. State and Local Taxes							
18. Federal Income Taxes							
19. Other Taxes							
20. Total Operating Taxes (17+18+19)							
21. Net Operating Income or Margins (15+16-20)							
22. Interest on Funded Debt							
23. Interest Expense - Capital Leases							
24. Other Interest Expense							
25. Allowance for Funds Used During Construction							
26. Total Fixed Charges (22+23+24-25)							
27. Nonoperating Net Income							
28. Extraordinary Items							
29. Jurisdictional Differences							
30. Nonregulated Net Income							
31. Total Net Income or Margins (21+27+28+29+30-26)							
32. Total Taxes Based on Income							
33. Retained Earnings or Margins Beginning-of-Year							
34. Miscellaneous Credits Year-to-Date							
35. Dividends Declared (Common)							
36. Dividends Declared (Preferred)							
37. Other Debits Year-to-Date							
38. Transfers to Patronage Capital							
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]							
40. Patronage Capital Beginning-of-Year							
41. Transfers to Patronage Capital							
42. Patronage Capital Credits Retired							
43. Patronage Capital End-of-Year (40+41-42)							
44. Annual Debt Service Payments							
45. Cash Ratio [(14+20-10-11) / 7]							
46. Operating Accrual Ratio [(14+20+26) / 7]							
47. TIER [(31+26) / 26]							
48. DSCR [(31+26+10+11) / 44]							

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### Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION

EXCHANGE	1. RATES		2. SUBSCRIBERS (ACCESS LINES)			3. ROUTE MILES	
	B-1 (a)	R-1 (b)	BUSINESS (a)	RESIDENTIAL (b)	TOTAL (c)	TOTAL (including fiber) (a)	FIBER (b)
Arbela							
Brock							
Green City							
Lemons							
Luray							
Martinstown							
Memphis							
Novinger							
Omaha							
Pollock							
Queen City							
Tobin Creek							
Unionville							
Winigan							
MobileWireless							
Route Mileage Outside Exchange Area							
Total							
No. Exchanges							

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## OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

*INSTRUCTIONS - See RUS Bulletin 1744-2*

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### Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION

#### 4. BROADBAND SERVICE

##### Details on Least Expensive Broadband Service

EXCHANGE	No. Access Lines with BB available (a)	No Of Broadband Subscribers (b)	Number Of Subscribers (c)	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month (f)	Standalone/Pckg (f)	Type Of Technology (g)
Arbela								
Brock								
Green City								
Lemons								
Luray								
Martinstown								
Memphis								
Novinger								
Omaha								
Pollock								
Queen City								
Tobin Creek								
Unionville								
Winigan								
Total								

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INSTRUCTIONS- See RUS Bulletin 1744-2					
PART D. SYSTEM DATA					
1. No. Plant Employees 18		2. No. Other Employees 15		3. Square Miles Served 1,418	
				4. Access Lines per Square Mile 4.31	
				5. Subscribers per Route Mile 1.74	
PART E. TOLL DATA					
1. Study Area ID Code(s) a. _____ b. _____ c. _____ d. _____ e. _____ f. _____ g. _____ h. _____ i. _____ j. _____		2. Types of Toll Settlements (Check one) Interstate: <input type="checkbox"/> Average Schedule <input checked="" type="checkbox"/> Cost Basis Intrastate: <input type="checkbox"/> Average Schedule <input checked="" type="checkbox"/> Cost Basis			
PART F. FUNDS INVESTED IN PLANT DURING YEAR					
1. RUS, RTB, & FFB Loan Funds Expended					
2. Other Long-Term Loan Funds Expended					
3. Funds Expended Under RUS Interim Approval					
4. Other Short-Term Loan Funds Expended					
5. General Funds Expended (Other than Interim)					
6. Salvaged Materials					
7. Contribution in Aid to Construction					
8. Gross Additions to Telecom. Plant (1 thru 7)					
PART G. INVESTMENTS IN AFFILIATED COMPANIES					
INVESTMENTS  (a)	CURRENT YEAR DATA		CUMULATIVE DATA		
	Investment This Year (b)	Income/Loss This Year (c)	Cumulative Investment To Date (d)	Cumulative Income/Loss To Date (e)	Current Balance (f)
1. Investment in Affiliated Companies - Rural Development					
2. Investment in Affiliated Companies - Nonrural Development					



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**PART H. CURRENT DEPRECIATION RATES**

Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
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EQUIPMENT CATEGORY	DEPRECIATION RATE
1. Land and support assets - Motor Vehicles	
2. Land and support assets - Aircraft	
3. Land and support assets - Special purpose vehicles	
4. Land and support assets - Garage and other work equipment	
5. Land and support assets - Buildings	
6. Land and support assets - Furniture and Office equipment	
7. Land and support assets - General purpose computers	
8. Central Office Switching - Digital	
9. Central Office Switching - Analog & Electro-mechanical	
10. Central Office Switching - Operator Systems	
11. Central Office Transmission - Radio Systems	
12. Central Office Transmission - Circuit equipment	
13. Information origination/termination - Station apparatus	
14. Information origination/termination - Customer premises wiring	
15. Information origination/termination - Large private branch exchanges	
16. Information origination/termination - Public telephone terminal equipment	
17. Information origination/termination - Other terminal equipment	
18. Cable and wire facilities - Poles	
19. Cable and wire facilities - Aerial cable - Metal	
20. Cable and wire facilities - Aerial cable - Fiber	
21. Cable and wire facilities - Underground cable - Metal	
22. Cable and wire facilities - Underground cable - Fiber	
23. Cable and wire facilities - Buried cable - Metal	
24. Cable and wire facilities - Buried cable - Fiber	
25. Cable and wire facilities - Conduit systems	
26. Cable and wire facilities - Other	

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INSTRUCTIONS – See help in the online application.		
PART I – STATEMENT OF CASH FLOWS		
1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)		
CASH FLOWS FROM OPERATING ACTIVITIES		
2. Net Income		
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities		
3. Add: Depreciation		
4. Add: Amortization		
5. Other (Explain) Depreciation on Deregulated Equipment		
Changes in Operating Assets and Liabilities		
6. Decrease/(Increase) in Accounts Receivable		
7. Decrease/(Increase) in Materials and Inventory		
8. Decrease/(Increase) in Prepayments and Deferred Charges		
9. Decrease/(Increase) in Other Current Assets		
10. Increase/(Decrease) in Accounts Payable		
11. Increase/(Decrease) in Advance Billings & Payments		
12. Increase/(Decrease) in Other Current Liabilities		
13. Net Cash Provided/(Used) by Operations		
CASH FLOWS FROM FINANCING ACTIVITIES		
14. Decrease/(Increase) in Notes Receivable		
15. Increase/(Decrease) in Notes Payable		
16. Increase/(Decrease) in Customer Deposits		
17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)		
18. Increase/(Decrease) in Other Liabilities & Deferred Credits		
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital		
20. Less: Payment of Dividends		
21. Less: Patronage Capital Credits Retired		
22. Other (Explain) Multi-Com Merger		
23. Net Cash Provided/(Used) by Financing Activities		
CASH FLOWS FROM INVESTING ACTIVITIES		
24. Net Capital Expenditures (Property, Plant & Equipment)		
25. Other Long-Term Investments		
26. Other Noncurrent Assets & Jurisdictional Differences		
27. Other (Explain) Capital Expenditures Offset of net		
28. Net Cash Provided/(Used) by Investing Activities		
29. Net Increase/(Decrease) in Cash		
30. Ending Cash		

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